

Licensing Act 2003

Part A

Format of premises licence

**North Hertfordshire District Council
Council Offices, Gernon Road, Letchworth Garden City, Hertfordshire, SG6 3JF**

**Original grant date: 07 May 2020
Current issue date: 21 January 2022**



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Authorised signatory

Premises licence number: 11066

Part 1 – premises details

**Chicken George
107A - 107B Bancroft, Hitchin, Hertfordshire, SG5 1NB**

This licence is granted in perpetuity

Licensable activities authorised by the licence

**Section I: Provision of Late Night Refreshments:(Indoor)
Section J: Sale or Supply of Alcohol:(On the premises)**

The times the licence authorises the carrying out of licensable activities

Section I: Provision of Late Night Refreshments:(Indoor)

Day	Start Time	End Time
Monday	n/a	n/a
Tuesday	n/a	n/a
Wednesday	n/a	n/a
Thursday	23:00	midnight
Friday	23:00	00:30
Saturday	23:00	00:30
Sunday	n/a	n/a

These hours apply each day of the year with the exception of:

All bank holidays, December 20, December 21, December 22, December 23, December 27, December 28, December 29, December 30

On these days, the permitted opening hours will be 23:00hrs to 00:30hrs

New Year's Eve

On these days, the permitted opening hours will be 23:00hrs to 02:00hrs

THE ABOVE HOURS APPLY TO THE AREA ON THE PLAN MARKED AS 'RESTAURANT'

There is no restriction on the provision of late night refreshment for delivery between the hours of 05:00hrs and 23:00hrs as it is not licensable. Between these hours, the public will be permitted on the premises to purchase late night refreshment in accordance with the hours open to the public on this licence.

Section J: Sale or Supply of Alcohol:(For consumption on the premises)

Day	Start Time	End Time
Monday	12:00	23:00
Tuesday	12:00	23:00
Wednesday	12:00	23:00
Thursday	12:00	midnight
Friday	12:00	00:30
Saturday	12:00	00:30
Sunday	12:00	23:00

These hours apply each day of the year with the exception of:

All bank holidays

On these days, the permitted opening hours will be 12:00hrs to 23:30hrs

December 20, December 21, December 22, December 23, December 27, December 28, December 29, December 30

On these days, the permitted opening hours will be 12:00hrs to 00:30hrs

New Year's Eve

On these days, the permitted opening hours will be 19:00hrs to 02:00hrs

THE ABOVE HOURS APPLY TO THE AREA ON THE PLAN MARKED AS 'RESTAURANT'

The opening hours of the premises		
Day	Start Time	End Time
Monday	12:00	23:30
Tuesday	12:00	23:30
Wednesday	12:00	23:30
Thursday	12:00	00:30
Friday	12:00	01:00
Saturday	12:00	01:00
Sunday	12:00	23:30
<p>These hours apply each day of the year with the exception of:</p> <p>All bank holidays, December 20, December 21, December 22, December 23, December 27, December 28, December 29, December 30 On these days, the permitted opening hours will be 12:00hrs to 01:00hrs</p> <p>New Year's Eve On these days, the permitted opening hours will be 19:00hrs to 02:30hrs</p> <p>THE ABOVE HOURS APPLY TO THE AREA ON THE PLAN MARKED AS 'RESTAURANT'</p> <p>THE FOLLOWING HOURS APPLY TO THE AREA ON THE PLAN MARKED AS 'TAKEAWAY'</p> <p>Monday to Wednesday 12:00hrs to 23:00hrs Thursday to Saturday 12:00hrs to 23:30hrs Sunday 12:00hrs to 22:00hrs</p> <p>These hours apply each day of the year with the exception of: All bank holidays, December 20, December 21, December 22, December 23, December 27, December 28, December 29, December 30 On these days, the permitted opening hours will be 12:00hrs to 23:30hrs</p>		

For consumption on the premises
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Part 2

Name, (registered) address, telephone number and email of holder of the premises licence

Chicken George (Hitchin) Limited
The Hive, Suite 3 Bell Lane, Stevenage, Hertfordshire, SG1 3HW
[REDACTED]

Registered number of holder, for example company number, charity number (where applicable)

12384165

Name, address and telephone number of designated premises supervisor where the premises licence authorises the supply of alcohol

Mr Christopher Tung-Shing Cheah
[REDACTED]

Personal licence number and issuing authority of personal licence held by designated premises supervisor where the premises licence authorises the supply of alcohol

Licence Number: 7429
Issuing authority: North Hertfordshire District Council

Annex 1 – Mandatory conditions

No supply of alcohol may be made under this licence:

- (a) at a time when there is no designated premises supervisor in respect of the premises licence; or
- (b) at a time when the designated premises supervisor does not hold a personal licence or his personal licence is suspended.

Every supply of alcohol under the premises licence must be made or authorised by a person who holds a personal licence.

The admission of children, that is persons under eighteen (18) years of age, to the exhibition of any film shall be restricted in accordance with any recommendation made by the British Board of Film Classification (BBFC) or by the Licensing Authority.

Any one or more individuals at the premises for the purposes of carrying out a security activity (an activity to which paragraph 2(1)(a) of Schedule 2 of the Private Security Industry Act 2001 applies and which is licensable conduct for the purposes of that Act) must:

- (a) be authorised to carry out that activity by a licence granted under the Private Security Industry Act 2001; or
- (b) be entitled to carry out that activity by virtue of section 4 of that Act.

Responsible person means the holder of the premises licence, the designated premises supervisor, or any other person over the age of eighteen(18) years who has been authorised to sell alcohol at the licensed premises.

The responsible person must ensure that staff on relevant premises do not carry out, arrange, or participate in any irresponsible promotions in relation to the premises. In this condition, an irresponsible promotion means any one or more of the following activities, or substantially similar activities, carried on for the purpose of encouraging the sale or supply of alcohol for consumption on the premises:

- (a) games or other activities which require or encourage, or are designed to require or encourage, individuals to:
 - (i) drink a quantity of alcohol within a time limit (other than to drink alcohol sold or supplied on the premises before the cessation of the period in which the responsible person is authorised to sell or supply alcohol), or
 - (ii) drink as much alcohol as possible (whether within a time limit or otherwise).
- (b) provision of unlimited or unspecified quantities of alcohol free or for a fixed or discounted price to the public or to a group defined by a particular characteristic in a manner which carries a significant risk of undermining a licensing objective
- (c) provision of free or discounted alcohol, or any other thing, as a prize to encourage or reward the purchase and consumption of alcohol over a period of twenty-four (24) hours or less in a manner which carries a significant risk of undermining a licensing objective.
- (d) selling or supplying alcohol in association with promotional posters or flyers on, or in the vicinity of, premises which can reasonably be considered to condone, encourage or glamorise anti-social behaviour or to refer to the effects of drunkenness in any favourable manner.

The responsible person shall ensure that no alcohol is dispensed directly by one person into the mouth of another (other than when that other person is unable to drink without assistance by reason of a disability).

The responsible person must ensure that free potable water is provided on request to customers where it is reasonably available.

The premises licence holder or club premises certificate holder must ensure that an age verification policy applies to the premises in relation to the sale or supply of alcohol.

The designated premises supervisor in relation to the premises licence must ensure that the supply of alcohol at the premises is carried on in accordance with the age verification policy. The policy must require individuals who appear to the responsible person to be under eighteen (18) years of age (or such older age as may be specified in the policy) to produce on request, before being served alcohol, identification bearing their photograph, date of birth, and either:

- (i) a holographic mark; or
- (ii) an ultraviolet feature.

The responsible person must ensure that:

(a) where any of the following alcoholic drinks are sold or supplied for consumption on the premises (other than alcohol drinks sold or supplied having been made up in advance ready for sale or supply in securely closed containers) it is available to customers in the following measures:

- (i) beer or cider: half pint;
- (ii) gin, rum, vodka or whisky: 25ml or 35ml; and
- (iii) still wine in a glass: 125ml;

(b) these measures are displayed in a menu, price list or other printed material which is available to customers on the premises; and

(c) where a customer does not, in relation to a sale of alcohol, specify the quantity of alcohol to be sold, the customer is made aware that these measures are available.

A relevant person shall ensure that no alcohol is sold or supplied for consumption on or off the premises for a price which is less than the permitted price. In this condition:

(a) permitted price is the price found by applying the formula $P = D + (D \times V)$ where:

(i) P is the permitted price;

(ii) D is the amount of duty chargeable in relation to the alcohol as if the duty were charged on the date of the sale or supply of the alcohol; and

(iii) V is the rate of value added tax chargeable in relation to the alcohol as if the value added tax were charged on the date of the sale or supply of the alcohol.

(b) duty is to be construed in accordance with the Alcoholic Liquor Duties Act 1979;

(c) relevant person means, in relation to premises in respect of which there is in force a premises licence:

(i) the holder of the premises licence;

(ii) the designated premises supervisor (if any) in respect of such a licence; or

(iii) the personal licence holder who makes or authorises a supply of alcohol under such a licence;

(d) relevant person means, in relation to premises in respect of which there is in force a club premises certificate, any member or officer of the club present on the premises in capacity which enable the member or officer to prevent the supply in question; and

(e) value added tax means value added tax charged in accordance with the Value Added Tax Act 1994. Where the permitted price would not be a whole number of pennies, the permitted price shall be taken to be the price rounded up to the nearest penny. Where the permitted price on a day (the first day) would be different from the permitted price on the next day (the second day) as a result of a change to the rate of duty or value added tax, the permitted price which would apply on the first day applies to sales or supplies of alcohol which take place before the expiry of the period of fourteen (14) days beginning on the second day.

Annex 2 – Conditions consistent with the operating schedule

Operating Schedule Conditions (Prevention of crime and disorder)

CD1

The premises licence holder / designated premises supervisor (DPS) will ensure that a closed-circuit television (CCTV) system is installed at the premises, maintained in full working order and will continually record at all times, both inside and outside the premises, whilst open to the public.

CD2

The premises licence holder / designated premises supervisor (DPS) will ensure that the closed-circuit television (CCTV) cameras cover key and vulnerable parts of the premises including the entry and exit points to the premises, including any fire exits.

CD3

The premises licence holder / designated premises supervisor (DPS) will ensure that viewable and un-edited copies of recordings from the closed-circuit television (CCTV) system will be provided to Police, no later than twenty-four (24) hours after a request has been made.

CD4

The premises licence holder / designated premises supervisor (DPS) will ensure that all closed-circuit television (CCTV) recordings will be date and time stamped and will be kept for a minimum of twenty-eight (28) days.

CD5

The premises licence holder / designated premises supervisor (DPS) will ensure that prior to opening the premises to the public in accordance with the premises licence operating hours, the closed-circuit television (CCTV) system will be checked to ensure that it is recording for a minimum of twenty-eight (28) days.

CD6

The premises licence holder / designated premises supervisor (DPS) will ensure that a minimum of two (2) persons, namely the owner/DPS and duty manager, are fully trained to access and operate the closed-circuit television (CCTV) system and download copies of any footage, upon request by a police officer, police community support officer or police licensing officer. One (1) of these persons will be at the premises at all times when the premises are open to the public.

CD7

The premises licence holder / designated premises supervisor (DPS) will ensure that the closed-circuit television (CCTV) system is located in a safe and secure location, where it is only accessible by premises management.

CD8

The premises licence holder / designated premises supervisor (DPS) will nominate other persons who will deputise for the Premises Licence Holder or DPS when he/she are absent from the premises. The premises licence holder / DPS will ensure that any nominated deputy is a personal licence holder. The premises licence holder / DPS will ensure that the identity of the deputy is known by all other staff at such times.

CD9

The premises licence holder / designated premises supervisor (DPS) will ensure that a refusals log/book is maintained and kept at the premises at all times, whether electronically or hard copy.

CD10

The premises licence holder / designated premises supervisor (DPS) will ensure that the refusals log/book will be made available for inspection upon request by a police officer, police community support officer or police licensing officer.

CD11

The premises licence holder / designated premises supervisor (DPS) will ensure that an incident book is maintained and kept at the premises at all times.

CD12

The premises licence holder / designated premises supervisor (DPS) will ensure that the incident book will be made available for inspection upon request by a police officer, police community support officer or police licensing officer.

CD13

The premises licence holder / designated premises supervisor (DPS) will ensure that customers are not permitted to leave the premises with any open vessels of alcohol.

CD14

The premises licence holder / designated premises supervisor (DPS) will ensure that sale of alcohol will not be for off sales.

CD15

The premises licence holder / designated premises supervisor (DPS) will ensure that a Challenge 25 Policy is in operation at the premises at all times and signage will be displayed to inform customers that such a scheme is in operation.

Restaurant Area**CD16**

The premises licence holder / designated premises supervisor (DPS) will ensure sale of alcohol is for the purpose of consuming in the restaurant area only, as marked on the plan that states Restaurant.

CD17

The premises licence holder / designated premises supervisor (DPS) will ensure sale of alcohol will only be to a person(s) seated taking a table meal in the restaurant area only, as marked on the plan that states Restaurant and for consumption by such a person(s) as ancillary to their meal.

CD18

The premises licence holder / designated premises supervisor (DPS) will ensure that all orders for table meals, including sale of alcohol will take place at the bar in the restaurant area only, as marked on the plan that states Restaurant. Once the drinks (including alcohol) orders are ready, the customer will take them to their allocated table in the restaurant area only. Once the food orders are ready, the staff will bring them over to the seated customer.

New Year's Eve**CD19**

On New Year's Eve, the premises licence holder/ designated premises supervisor will ensure that the takeaway will not operate for the ordering or collection of food by the public.

CD20

New Year's Eve hours will apply to both the restaurant and takeaway area as marked on the plan, however during this time the premises licence holder / designated premises supervisor (DPS) will ensure that the takeaway service will not be in operation. The New Year's Eve hours are for a ticket only event. The ticket can only be purchased in advance and not at the door. There will be a guest list in place during this event.

CD21

On New Year's Eve, the premises licence holder / designated premises supervisor(DPS) will ensure sale of alcohol is for the purpose of consuming in the restaurant area, as marked on the plan that states Restaurant and takeaway area, as marked on the plan that states Takeaway.

CD22

On New Year's Eve, the premises licence holder / designated premises supervisor(DPS) will ensure sale of alcohol will only be to a person(s) seated taking a table meal in the restaurant area, as marked on the plan that states Restaurant and in the takeaway area, as marked on the plan that states Takeaway, for consumption by such a person(s) as ancillary to their meal.

CD23

On New Year's Eve, the premises licence holder / designated premises supervisor(DPS) will ensure that all orders for table meals, including sale of alcohol will take place at the bar in the restaurant area only, as marked on the plan that states Restaurant. Once the drinks (including alcohol) orders are ready, the customer will take them to their allocated table in the premises. Once the food orders are ready, the staff will bring them over to the seated customer.

CD24

The premises licence holder / designated premises supervisor (DPS) will ensure that on New Year's Eve, a minimum of two (2) SIA approved door staff to be on duty at the premises between the hours of 19:00hrs and the time the premises is closed to the public.

CD25

The premises licence holder / designated premises supervisor (DPS) will ensure all Security Industry Authority (SIA) registered door staff will comply with SIA requirements relating to the wearing of SIA registration badges and availability of registration documents and/or identification for inspection.

CD26

The premises licence holder / designated premises supervisor (DPS) will ensure that all staff involved in the sale of alcohol receive training, including refresher training, relating to the licensing objectives. Training records must be kept in a permanent format.

Operating Schedule Conditions (Prevention of public nuisance)**PN1**

The designated premises supervisor (DPS) or some other responsible person shall manage (where necessary) any entry queue, external areas of the premises and the dispersal of patrons from the premises to ensure that noisy or rowdy behaviour is prevented and therefore noise disturbance to local residents is minimised.

PN2

The premises licence holder / designated premises supervisor (DPS) will ensure that clear and legible notices shall be displayed at all entrance and exit points and external areas of the premises requesting patrons to respect the needs of local residents and to keep the noise to a minimum.

PN3

The premises licence holder / designated premises supervisor (DPS) will ensure that all windows and external doors to the premises shall be closed at all times during regulated entertainment except for ingress, egress or in the case of an emergency.

PN4

The premises licence holder / designated premises supervisor (DPS) will ensure that no drinks shall be permitted in the designated smoking area at any time.

PN5

The premises licence holder / designated premises supervisor (DPS) will ensure that deliveries and waste collections relating to the premises shall only take place between 08:00hrs and 22:00hrs (Monday to Saturday) and 10:00hrs and 20:00hrs(Sunday).

PN6

The premises licence holder / designated premises supervisor (DPS) will ensure that no glass bottles shall be emptied into waste bins externally at the premises between 22:00hrs and 08:00hrs.

PN7

The premises licence holder / designated premises supervisor (DPS) will ensure that the premises waste bins and glass refuse are located at the rear of the premises and away from public access.

PN8

The premises licence holder / designated premises supervisor (DPS) will ensure that a waste bin shall be placed outside the front of the premises for customers use. Staff will undertake hourly litter checks outside the premises where they will collect, sweep and clean any litter associated with the premises.

Annex 3 – Conditions attached after a hearing by the licensing authority**H1**

The premises licence holder will ensure that the fire doors in the premises remained closed except for ingress, egress, or in the case of an emergency.

Annex 4 – Plans

See attached